

TrackAct - Activity Tracker

Name of the event :-	Emerging Trends in Hospitality Industry
Conducted by:-	Pillai HOC College of Arts, Science and Commerce Department of Hospitality
Date:-	4th March,2022
Venue/ Online Platform:-	Online Google Meet
Activity Falls under Criterion/Criteria:-	Criterion 5
Convenor:-	Priya Prashant
Co-Convenor: - (if any)	Susmit Khedkar

**Number of
participants
benefitted:-**

14

Report:-

**Mahatma Education Society's
Pillai HOC College of Arts, Science and Commerce,
Rasayani**

**Report on "Emerging Trends in Hospitality Industry " by
Mr. Kushal Mandwani, Associate Consultant- Client
Engagement Experience – Capgemini**

Dear All,

Department of Hospitality, Pillai HOC College of Arts, Science and Commerce successfully conducted Webinar titled "Emerging Trends in Hospitality Industry ". The Webinar was conducted on 4th March, 2022 from 3.00 pm to 4.00 pm.

On behalf of PHCASC, Dept of Hospitality we thank the Speaker, **Mr. Kushal Mangwani** , **Associate Consultant- Client Engagement Experience – Capgemini** for a very informative and insightful session.

There are a variety of Hospitality and Tourism trends that are based on more general changes in consumer behaviour, like the need for healthy and organic food & drinks, sustainability, personalized service the rising demand for digitization and the use of technology. Hospitality Trends generally look at new consumer behaviour, new technology, and the new business theories. The Speaker gave an important insight into how the students can stay updated with different trends developing in the Hospitality Industry. The event was organised for the students of BSc. Hospitality Studies, PHCASC. In all 14 students from different streams attended the webinar. The webinar concluded with the Question and Answer session.

We would like to thank our Principal, **Dr. Lata Ma'am** for her guidance and motivation in organising the event. We also thank our Vice Principal, **Binit Sir** for his constant support and regular coordination.

The participant will receive with the Certificate of Participation.

The overall participation and the enthusiasm in itself spoke the volume of success that this event has met with.

Thanks & Regards,

Team IQAC

PHCASC

Photos:-

MAHATMA EDUCATION SOCIETY'S
Pillai HOC College of Arts, Science and Commerce, Rasayani
[Accredited by NAAC ISO 9001:2015 Certified]
Department of Hospitality Studies
In Association with
Internal Quality Assurance Cell [IQAC]
organize

A WEBINAR ON EMERGING TRENDS IN HOSPALITY INDUSTRY

Mr. Kushal Mangwani
Associate Consultant- Client
Engagement Experience -
Capgemini

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MARCH 04 03:00 PM ONWARDS

Google Meet

Kushal Mangwani is presenting

Important Trends Currently

- Safety & Hygiene
- Contactless Payment
- Robots
- 360 degree Tour

Participants: Kushal Mangwani, aarti Patil, shrikala sawant, Susmit Khedkar, 1-FAIZAL ANSARI, You

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